

# *Financial Hardship* **Hemisphereassistance**

We understand that sometimes borrowers may face temporary periods of financial hardship due to a number of reasons, including illness, unemployment or reduced income. So if you're finding it difficult to make repayments on your loan, we encourage you to contact our hardship team as soon as possible.

## *Contact us*

### **Hardship Team**

T: 1800 887 635 | F: 02 9248 2304

E: [customerassist@hemispherefs.com.au](mailto:customerassist@hemispherefs.com.au)

### **Hemisphere Assist**

PO Box H284

Australia Square

NSW 1215

The Hemisphere Assist team is specially trained to understand your situation and work with you to find the most suitable way to get you back on your feet so please contact us as early as possible. We're here to help.